

**GENERAL TERMS AND CONDITIONS  
FOR VISITOR PRE-REGISTRATION AND PARTICIPATION  
TO THE Paris Games Week EVENT**

**PREAMBLE**

You are using the Paris Games Week pre-registration service set up by our service provider, Léni.

These General Terms and Conditions apply to any pre-registration request made online by a user from the <https://www.parisgamesweek.com/> website, and their purpose is to define the terms and conditions for requesting pre-registration to take part, as a visitor, in the Paris Games Week 2024 exhibition, organised by Comexposium.

These general terms and conditions may be amended at any time at the Company's initiative. The Customer will be notified of any changes to these general terms and conditions and to the documents referred to when he/she uses the Site for the first time following such changes.

**PRE REGISTRATION**

Prior to any request for pre-registration, the Customer expressly acknowledges that he/she has read these general terms and conditions and accepts them unreservedly by ticking the box "I have read and accept the general terms and conditions for pre-registration and participation" before clicking on "Confirm my request".

**SECURE PAYMENT AND DATA**

**Payment security**

The Sites are subject to a security system. The Company has adopted the SSL encryption process from ATOS, which encrypts and secures confidential information.

**Personal data**

The Company, in its capacity as data controller, processes the Customer's personal

data as part of the management of the Customer's order and commercial relations with the Company, in accordance with these General Pre-Registration Conditions. This information and the Customer's personal data are also processed for security purposes in order to comply with the Company's legal and regulatory obligations and to enable the Company to improve and personalise its services. Depending on the choices made by the Customer when pre-registering, the Customer may also receive commercial offers and news about the Company's business and services via any channel.

Only the Company's internal teams and authorised service providers involved in the organisation and management of the Event have access to the Customer's personal data.

The personal data that must be provided is indicated as such on the forms and is necessary for the conclusion and performance of the contract between the Client and the Company. Without this data, the Company will not be able to process the Client's requests.

In accordance with the applicable regulations, the Customer has a right of access, a right of rectification, a right of deletion of the personal data concerning him and, if applicable, a right of opposition to the processing of his data, a right to the deletion and limitation of the processing as well as a right to the portability of his data. The Customer may exercise these rights at any time by contacting the Company online or by post at COMEXPOSIUM - Paris Games Week exhibition Games Week, 17 Quai du Président Paul Doumer 92400 Courbevoie Puteaux, la Défense or by e-mail to

privacy@comexposium.com.

Finally, the Customer has the right to lodge a complaint with the Commission Nationale de l'Informatique et des Libertés (CNIL).

The Customer's personal data is kept for the duration of the commercial relationship between the Customer and the Company and then for a period of 5 years from the last expression of interest by the Customer]].

The data required to establish proof of the aforementioned relationship and the data required for the Company to comply with the legal and regulatory obligations to which it is obliged to adhere are kept for a period of five years.

Company's compliance with the legal and regulatory obligations to which it is subject are kept in accordance with the provisions in force.

#### **CONFIRMATION OF THE PRE-REGISTRATION REQUEST**

Please note that the Company will systematically confirm each Client's pre-registration request by e-mail.

In the absence of confirmation by e-mail, please notify the Company by e-mail to 70 Avenue du Général de Gaulle, 92800, COMEXPOSIUM.

#### **PROVISION OF ADMISSION TICKETS**

Once the order has been placed and paid for online, or once payment has been made by cheque or bank transfer, the Company will send the Customer an e-mail inviting him/her to print the Access Pass(es) attached to the said e-mail in PDF format, on an ordinary printer (inkjet or laser) using Internet access. One PDF will be generated for each Access Title.

Each Access Pass is STRICTLY personal (the bearer's identity may be checked at the entrance to the Event) and non-transferable. Access Tickets are also available on the Site in the Customer's personal space.

#### **Conditions for printing and validity of the Access Card**

To be valid, the Access Card must be printed in portrait mode (vertical), on a blank white A4 sheet of paper, front and back, with no change to the print size.

To be valid, the Access Card may also be on an electronic medium, without modification. Access badges must be printed in good quality. Badges that are partially printed, soiled, damaged or illegible will not be accepted and will therefore be considered invalid. In the event of poor quality printing, it is the Customer's responsibility to reprint the Access Card.

Access Tickets carry a unique bar code allowing a single person access to the Event during the period of validity of the said Access Ticket. The validity of Access Tickets is checked at the entrance to the Event using bar code readers.

It is forbidden to reproduce, duplicate or counterfeit the Access Pass in any way whatsoever.

Consequently, the Company may refuse entry when several prints, reproductions, copies or imitations of the same Home Print Access Pass are in circulation and access to the Event has already been granted to the holder of a print, reproduction, copy or imitation of the corresponding Access Pass.

The Company declines all responsibility for any anomalies that may occur during the ordering, processing or printing of the Access Pass.

In the event of loss, theft or illicit use of the Access Card, no duplicate or certificate of any kind whatsoever will be issued to the Customer, other than the single Access Card that can be printed by the Customer.

#### **BADGE READERS ON STANDS**

Badge readers will be present on the stands of certain exhibitors.

By presenting his/her badge in front of a reader, the Customer accepts that his/her personal data (surname, first name, e-mail address) may be transmitted directly to the

exhibitor for the purpose of sending him/her commercial offers.

If the Customer does not wish to transmit his data on a stand, it is his responsibility not to present his badge in front of the exhibitor's reader. Data from badge readers will also be processed by the Company for statistical purposes and to analyse stand attendance and interaction with visitors.

#### **CANCELLATION - ORDER MODIFICATION - REFUND - USE**

Any order placed online is firm and final and irrevocably commits the Customer to full payment of the price.

Consequently, no refund will be made for any reason whatsoever, and in particular in the event of partial or total cancellation of an order.

Similarly, the Company will not make any changes to the Access Certificates ordered (name of holder, position, company, etc.). In this respect, the Customer is invited to carefully check the data entered before validating his/her order.

#### **No right of withdrawal**

In accordance with article L 221-28 of the French Consumer Code, access passes for trade fairs and Events are not subject to a right of withdrawal.

#### **Please note that Access Passes are non-transferable.**

Selling Access Passes on the sly in the public domain, in a private place or on the Internet is a criminal offence punishable by arrest by the police and a fine of €15,000 (art 313-6-2 of the French Criminal Code).

In the event of the cancellation or modification of the date or time of the Event for which the Client has ordered one or more Tickets, the Client accepts that the Company may use the contact details entered by the Client when ordering online to inform the Client of the procedure to follow.

In the event of cancellation of the Event by the Company due to the occurrence of a case

of force majeure, as defined by French case law, the Company will notify the Clients without delay. In such a case, there will be no claim for damages and the sums received by the Company will be returned to the Client. Company will be returned to the Client.

#### **ORDER TRACKING**

For any information or questions, our Communication Department is at your disposal by e-mail at the following address [info.pgw@comexposium.com](mailto:info.pgw@comexposium.com)

#### **IMAGE RIGHTS**

The Customer expressly authorises, free of charge, the Company and the COMEXPOSIUM Group :

- to take, if they so wish, photographs and/or films of them as visitors at the Event or at events organised in connection with the Event;

- to use these images freely in all media, particularly advertising (including the Internet), in France and abroad, for a period of five years from the date of validation of the pre-registration request.

Any Client who does not wish to be represented in the photographs and/or films taken on the occasion of the Event must give prior written notice to the Company before the opening of the Event.

Furthermore, the Client who wishes to take photographs of the Event must inform the Company in writing beforehand. In this respect, the Client shall be personally responsible for obtaining the necessary authorisations for taking photographs during the Event and shall be solely responsible for respecting the image rights of each exhibitor, visitor and participant in the Event.

#### **EXTERNAL LINKS**

The Site may provide access to the Company's partner sites via hypertext links or by integrating the content of partner sites into the Site.

The Company declines all responsibility for their content, legality and operation and

cannot be held responsible for any use that may be made of them by users.

### **INTELLECTUAL PROPERTY RIGHTS**

All the elements, texts, logos, images, sound elements, software and icons contained in the Site or reproduced on the Site are protected by intellectual property rights worldwide. Consequently, it is forbidden to modify, represent or reproduce all or part of the Site and its content, whatever the medium or process used.

### **APPLICABLE LAW**

The sale of Access Rights offered by the Company on the Site is subject to French law.

### **AMICABLE SETTLEMENT OF DISPUTES**

In the event of a dispute, the Customer should first contact COMEXPOSIUM to seek an amicable solution by sending a written complaint to the customer service department (postal address and/or e-mail address).

If the attempt to resolve the dispute amicably with the aforementioned dedicated service fails, and in accordance with the provisions of the Consumer Code concerning the amicable settlement of disputes, the Company adheres to the

Service du Médiateur du e-commerce de la FEVAD (Fédération du e-commerce et de la vente à distance) whose contact details are as follows: 60 Rue La Boétie -

75008 Paris - <http://www.mediateurfevad.fr>.

Details of how to contact the Mediation officer are available at the following address:

<https://www.mediateurfevad.fr/index.php/espaceconsommateur/> .